

Patient feedback

"I feel more confident after the input and help received"

"I am extremely grateful for the caring and professional treatment that I received"

"Top rate care and attention"

"Feel much more confident in the actions to take in case of emergencies should they be required"

"My appointment was first class"

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Compliments, comments, concerns or complaints? If you have any compliments, comments, concerns or complaints and you would like to speak to somebody about them please telephone **01773 525119** or email dchst.patientexperienceteam@nhs.net

Are we accessible to you? This publication is available on request in other formats (for example, large print, easy read, Braille or audio version) and languages. For free translation and/or another format please call **01246 515224** or email us dchst.communications@nhs.net

Further Information

Interpreter service

Please let us know before you attend if you need an interpreter to be present during your consultation.

Transport

If you feel you require patient transport to attend an appointment you will need to discuss this directly with EMAS.

Tel 0300 300 3434

Students

Sometimes we have student Nurses/Physiotherapists and other Health Care Professionals shadowing us to increase their knowledge. Please feel free to ask for them to leave if you wish.

Call now for more information

01246 253067

DCHST.Respiratory@nhs.net



NHS

Derbyshire Community
Health Services
NHS Foundation Trust

North Derbyshire Community Respiratory Team Patient Information Leaflet

Walton Hospital
Whitecotes Lane
Chesterfield
S40 3HW

What is the Community Respiratory Team?

It is a team of Specialist Respiratory Nurses, Respiratory Physiotherapists and Therapy Assistants working across the North of the county. We provide holistic care for patients with chronic breathing conditions such as Chronic Obstructive Pulmonary Disease (COPD), Interstitial Lung Disease (ILD) and Bronchiectasis.

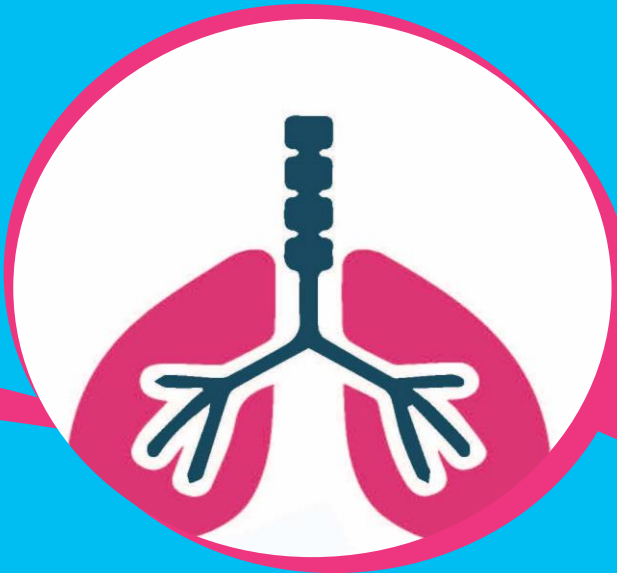
We also run Pulmonary Rehabilitation in different locations across the area. This is either a face to face or virtual online group of individualised exercise and education for people affected by chronic respiratory conditions. Further information is available if required.

“Excellent care and reassurance in coping with my illness”.

Referral and appointments

How to get referred

Referrals are accepted from health or social care professionals for example GP, Practice Nurse, Social Worker. If you are aged 18 or over with a confirmed diagnosis you can refer yourself to our service using the contact details overleaf. We do not see patients with asthma. If your asthma is a problem, your GP can refer you to the respiratory team based in the hospital.



Before your appointment

Set aside 10 minutes to think about any thoughts, feelings and questions you want to discuss.

Your first 1:1 appointment

This is done by telephone consultation or a face to face appointment. Depending on your personal circumstances it takes around 60 minutes. You will be asked several questions and undergo a physical assessment. You are welcome to have someone with you during your appointment.

Your privacy and dignity will always be respected. Any information you give will be treated with the upmost confidence in accordance with the Data Protection Act.

After your assessment you will discuss and agree a plan of care with your health care professional. Depending on your health needs and plan of care you may be seen several times. We may also need to refer you to other services to facilitate your care plan.

If you cannot keep your appointment, please let us know as soon as possible.